

**CANADIAN
POLICE
KNOWLEDGE
NETWORK**

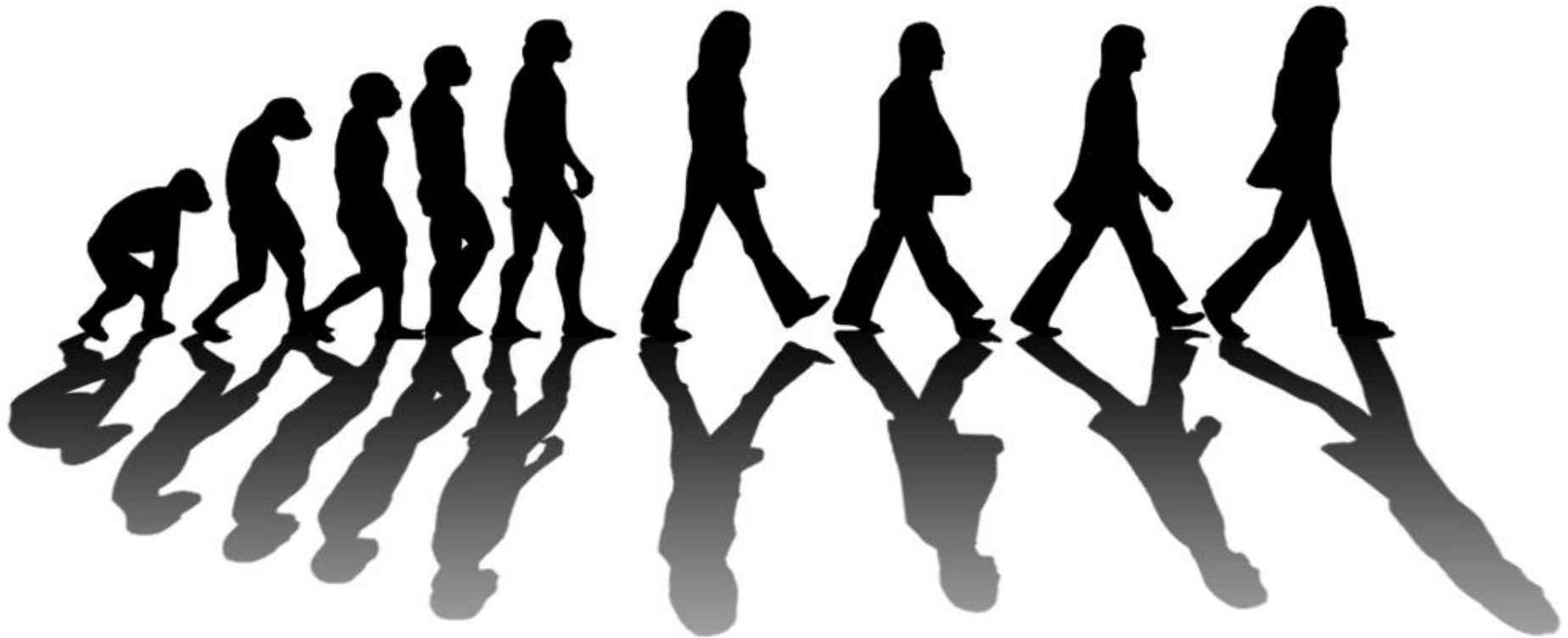


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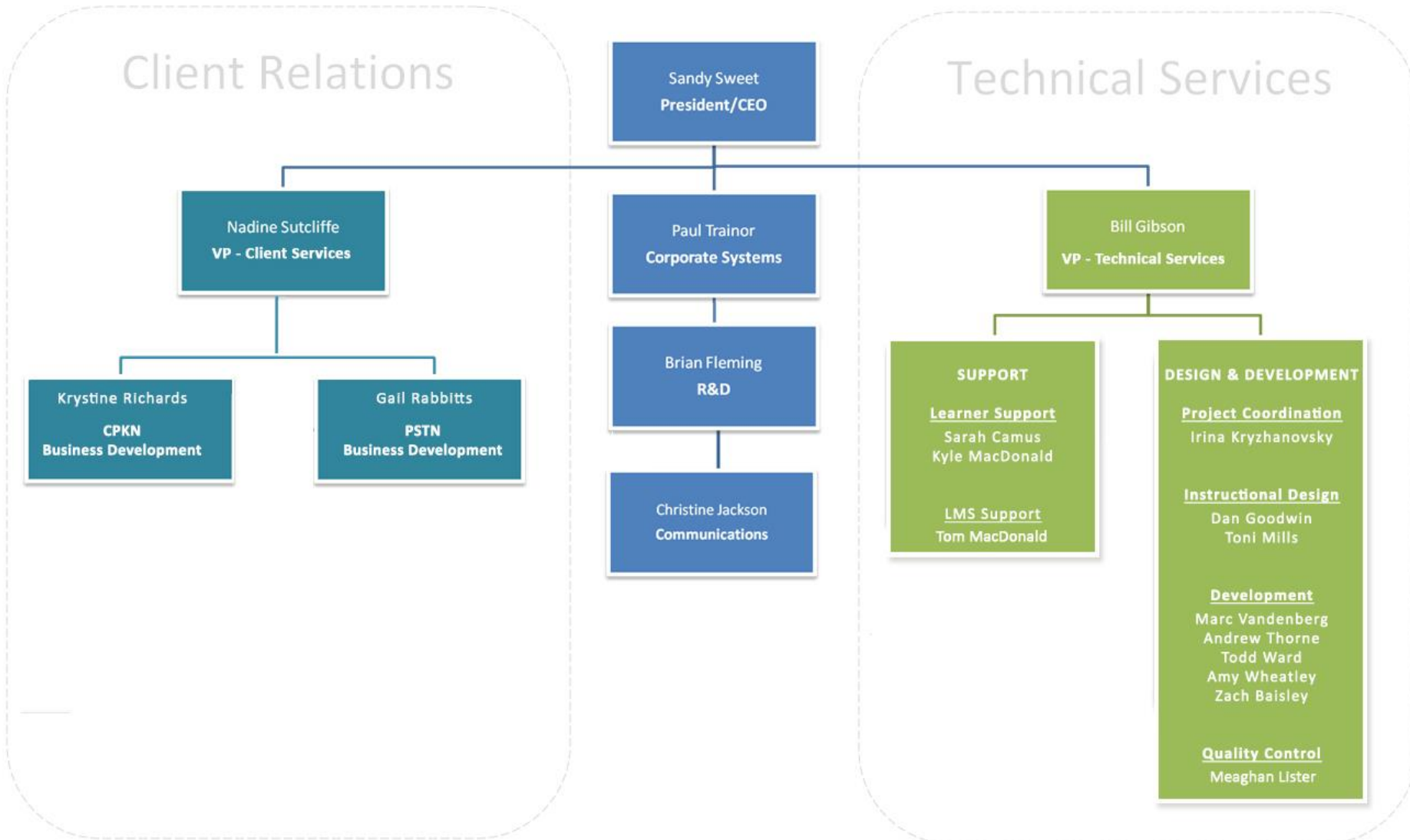
The Year in Review: **CPKN Update**

Bill Gibson & Krystine Richards
October 10, 2012

The past year at CPKN has been all about evolving and adapting to meet the needs of the sector.



Internal Re-Organization



Evidence-based Research

- Ensuring products meet learner needs
- Validating product effectiveness
- Building framework to measure organizational impact



Topic Selection Process



Topic Selection Form

First Name:

Last Name:

e-Mail: *

Telephone:

Service/Agency:

999-999-9999

1. Proposed Course Topic: *

2. Topic Category: *

- Patrol/Uniform Operations Training
- Communications
- Criminal Investigations
- Forensics Training
- Health, Safety and Wellness
- Information Management
- Supervisor/Leadership Training
- Community Policing
- Other...

3. Topic Description: *

New Topic Suggestions

Impaired Driving	Use of Force
Crime Stoppers Introduction	Emerging International Threats: Narco-Terrorism
Deaf and Hard of Hearing Culture	Patrol Carbine Online Course
Customer Service in a Police Environment	SAFE: School Action for Emergencies
Basic Fraud Investigation	Victim Assistance Services
Bill 160 OH&S for Civilians	Police Relevant Information in Provincial Acts
Arson Investigation	Eyewitness Interviewing/Lineup Procedures
Crime Prevention through Environmental Design	Sound Measuring Devices

Alternative Pricing Models

- Improving business practices
- Reviewing/Adapting pricing model to enhance content-sharing



Accommodating New Learners

- Not just for frontline police anymore
- Customized Learning
 - Civilians
 - Students
 - Private Security
- New rigor around the categorization of learners



Snapshot

- Catalog of **100+ titles**
- **~30 new releases** since Jan 2012
 - Includes 9 PSC-funded courses
- **195 of 205** police services registered to LMS
- National average: **1 course completed per member**

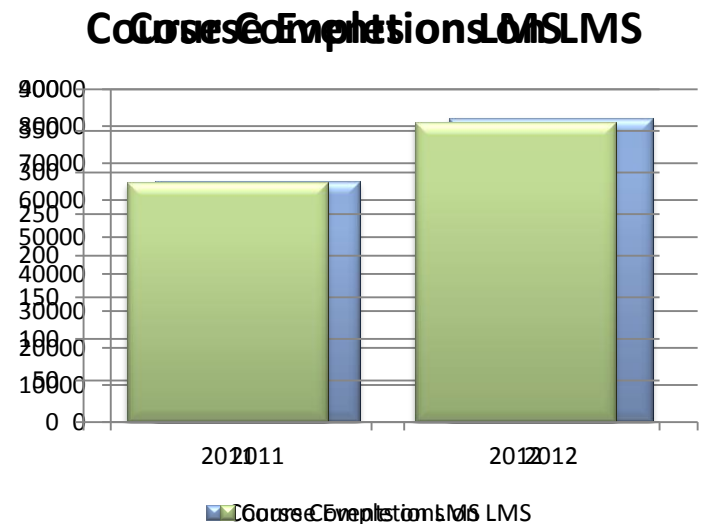
2012 releases include:

- Frontline Supervisor Series
- ISEP Investigative Skills Series
- Seized Firearms Safety
- WHMIS for Everyone
- Human Trafficking
- Identifying Staged Collisions
- Offence-related Property Fundamentals
- Deception Detection Techniques
- Occupational Health & Safety: Frontline Officer
- Federal Parolees and the Community Corrections Team
- ACIIS Query Online
- Airport Policing
- Items of Religious Significance – Sikh Religion
- CCRTIS Form C-216
- MPUR Missing Children AMBER Alert / Charging Guidelines

LMS Activity: 2011/2012 Comparison

Comparing **January – October** period:

- 27% increase in number of 'events' on LMS (228 → 365)
- Course completions increase by 25% (65,500 → 82,200)



Sector Activity

Portal Selection

Please choose your portal from the choices below:

Service-Specific Portals

Please select your organization's portal from the following list:
(if your organization does not appear in the list, please skip to the next section)

Choose One

- Choose One
- Abbotsford Police Department
- Kentville Police Service
- Lethbridge Regional Police Service
- New Westminster Police Department
- Niagara Regional Police Service
- Ottawa Police Service
- Peel Regional Police
- Peterborough Lakefield Community Police
- Toronto Police Service
- Vancouver Police Department
- Waterloo Regional Police Service
- York Regional Police

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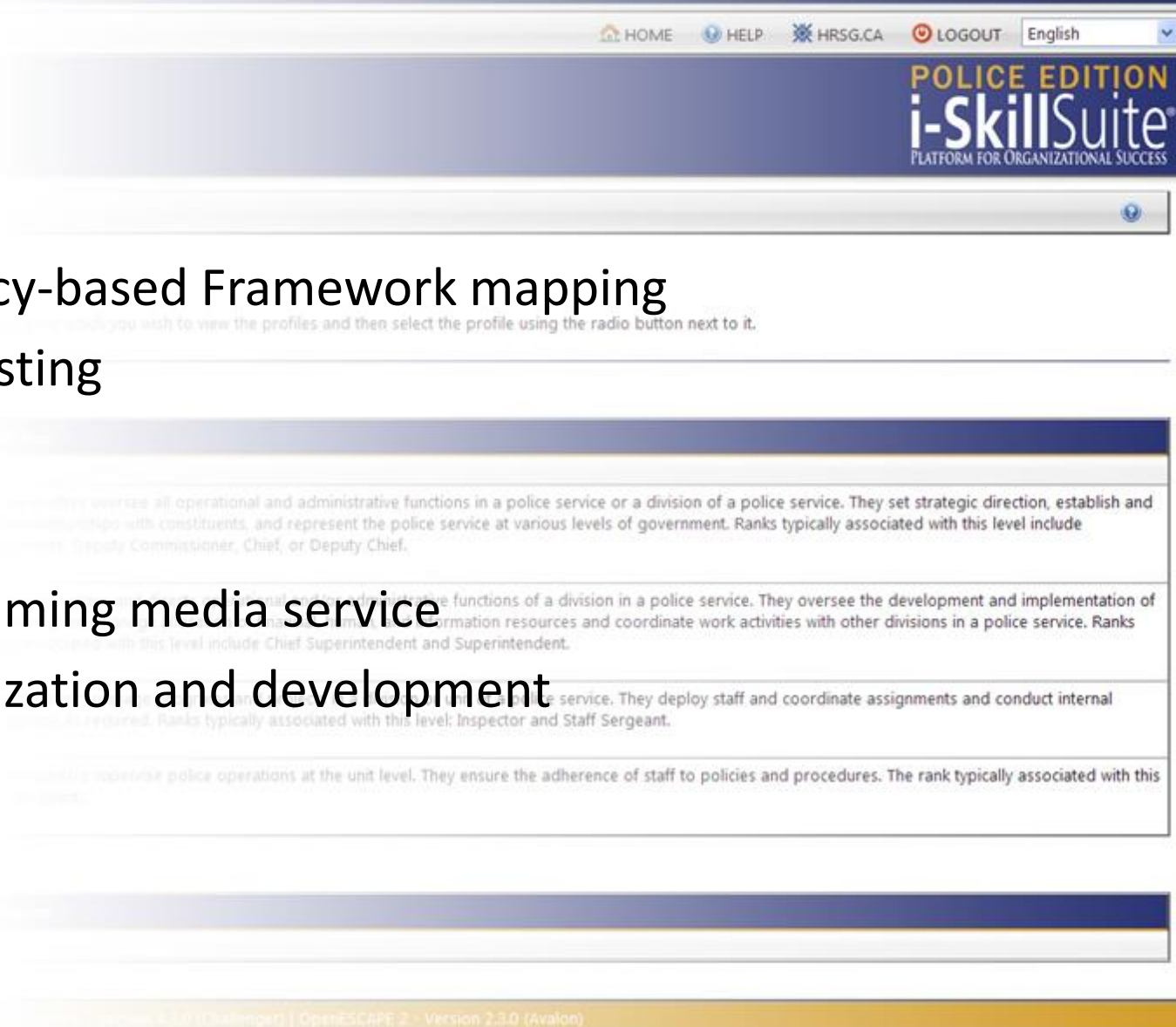
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- More services building their own products
- Increased portal uptake – currently 12 active service-specific portals
- Additional **xx** portals under development

New Projects and Initiatives

- MINT
- ACIIS
- PSC Competency-based Framework mapping
- I-Skills Suite hosting

- LMS selection
- Enhanced streaming media service
- Course customization and development



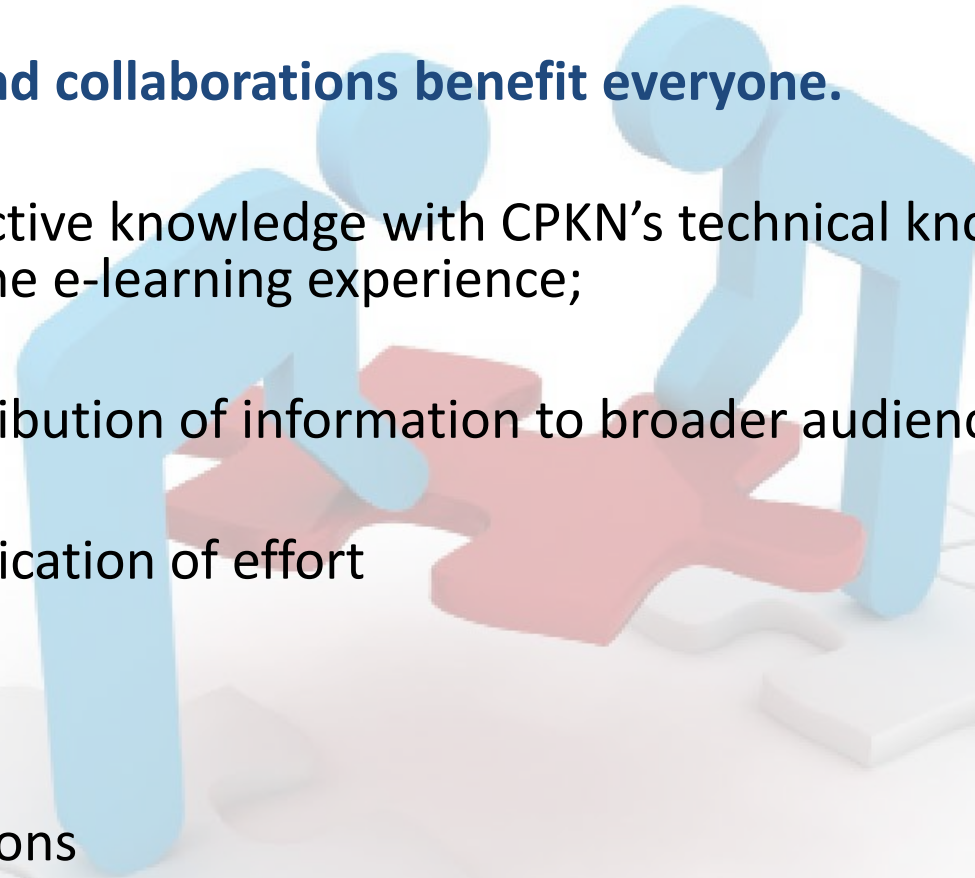
Partnerships and Collaboration

Partnerships and collaborations benefit everyone.

- Merges collective knowledge with CPKN's technical know-how to enhance the e-learning experience;
- Expands distribution of information to broader audience
- Reduces duplication of effort

Eg:

- Staged Collisions
- Mackenzie Grant – Interac



On-Going Efforts

- To increase collaboration within the sector
- To understand how we can better meet the needs of all employees within a service
- To understand how we can better meet needs of other law enforcement agencies

Course Development Agenda

- Introduction to Competency Based Management (PSC)
- Competency Based Performance Management for Supervisors (PSC)
- Vancouver Police Supervisors Course (VPD – custom)
- National Sex Offender Registry *Major Update* (RCMP)
- Electronic Motor Vehicle Collision Reporting (Ottawa – custom)
- Peer2Peer Networks (RCMP)
- Carbine training (RCMP)
- Introduction to Explosives Theory (CPC)
- Customer Service in a Police Environment (TBA)
- Hidden Disabilities Awareness (TBA)