

### Welcome/ Opening Remarks Economics of Policing

Minister Julian Fantino/ Mark Potter: Public Safety Canada

**Part 1:** Awareness & Dialogue - To gain a shared understanding of the challenges and opportunities facing policing in Canada

- · What is the economics of policing
- Canadian Public are increasingly aware and engaged on issues related to policing
- Increasingly diverse and complex nature of policing



Part 2: Strategy & Actions – To move forward in a focused and collaborative way on actions to strengthen the efficiency and effectiveness of policing and public safety in Canada

- Governments and the police community are already pursuing opportunities to enhance efficiency and effectiveness
- Momentum of change and innovation can benefit, in many areas, from a common strategy and action



# Lessons Learned: Overview of Canadian Police Training

Sandy Sweet CPKN President

#### Challenges Ahead

- Demographics
- Technology
- Economics

Sector-wide collaboration is key to enhance training efficiencies and effectiveness Community of Partners



#### What We've Learned

- Evidence based research and case studies support the value of on-line and blended learning
- Status quo culture remains the single largest barrier to building a sector-based approach to a nationally-relevant inventory of training resources
  - Estimated \$1 Billion spent annually on Police Training in Canada
  - With more collaboration and integration as much as \$300 million might be relocated to other areas of operation.



# Police Training Practices and Costs: What are the Essential Questions

Rachel Huggins, Public Safety Canada Roger Chaffin, Calgary Police Service Brent Shea, London Police Service Bernie Pannell. Saskatoon Police Service

- Research to examine available data on the cost of police training and to suggest potential cost savings related to innovative education and learning approaches.
- Overview of Calgary Police Service technology enhanced learning initiatives
- London Police Service's transition to elearning
- The cost of training and vision for future training for the Saskatoon Police Service



#### **Emerging Themes:**

- · Cost savings with e-learning
- · Not reducing budgets- reinvesting
- · More acceptance of on-line training
- Selective e-learning-Blended solutions
- New Challenges in e-learning
- Evolution of Learners
- · Challenge- How do we keep moving



## Achieving Organizational Success Through Technology-Enhanced Education and Learning

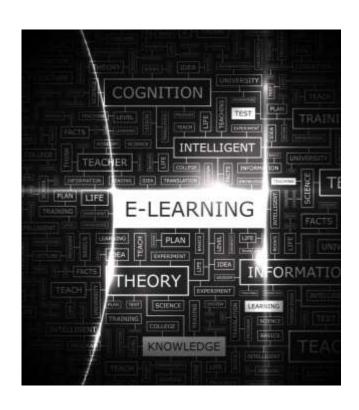
Andy McKee, Victoria Police, Melbourne Australia

Transformations in the Victoria Police workplace

12,500 + members

Problem: Training need resulted in venue fatigue approaching maximum Solution:

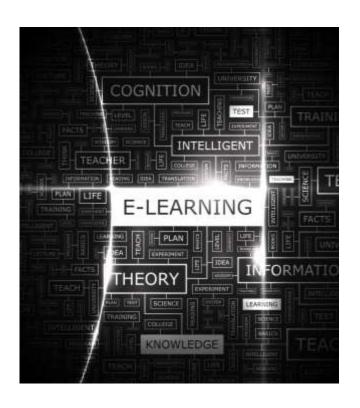
- · Focus- increase capacity and capability
- · Build bigger facilities
- · Change the shape of training hours
- · Move training off site



#### E-learning

Aim: Simple

- · Provide quality theoretical work
- Meet internal & external stakeholders needs
- Consistent material/ programs
- · Use credible SME/ resources
- · Meet Q/A standards
- Management Buy In
- Content with right message not just financial accountable
- · Media & Online Learning Unit MOLU
- Rolled out first package in 2012
- 2 courses with 12 K completion for each course
- · Blended training
- · National Interest
- Successful yet cognizant of future challenges



## State of the Nation – Challenges and Opportunities

Tom Stamatakis, Canadian Police Association

Canada Spends less on training than the US and UK

Cost of Training has to be contextualized Cost related to downloading from other areas New Crimes (Cyber)

Tracking time-expectations of officers to complete training – too high expectations of on-line learning time; wellness of officers Evaluation Challenges- online classes Strategies must acknowledge different learning styles



- How do we go about making sure programs are effective
- · How do we ensure buy-in
- Consider the role of colleges and universities in police education and training and the potential to access existing online education programs
- Establish a national committee for police education and training composed of representatives from police services, government, and colleges and universities
- Develop and evaluative framework
- Consultation and collaborative partnerships and a commitment to excellence should provide the foundation for any initiatives going forward



# Building Efficiencies through Collaboration

Jon Schmidt, Ontario Police College Jamie Glover, Edmonton Police Service

Front Line Supervisor - OPC & CPKN collaboration
True blended course containing pre learning, on-line and in-class components
Savings \$350.00



- · Culture of Competence
- · Challenge learners
- E-learning is another version of collaboration
- True collaboration is really hard- but achievable. (rules, MOU, governance)
  - Police are terrible partners (different missions)
  - If we accurately define what we need to achieve, true collaboration will occur
  - · Learners want to be challenged



